GOVERNMENT OF MANIPUR DEPARTMENT OF INFORMATION TECHNOLOGY

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MINUTES OF THE SeGP APEX COMMITTEE MEETING CHAIRED BY SHRI R.R. RASHMI, CHIEF SECRETARY, MANIPUR HELD ON $2^{\rm ND}$ NOVEMBER, 2017 AT 10.00 AM

List of Members/ Officials present is enclosed at Annexure-I.

The Chief Secretary, Manipur welcomed the participants. Additional Director (IT), Govt. of Manipur made a presentation on status of all NeGP projects viz. SWAN, SDC, CSC, Capacity Building, State Portal, e-District, eForms Application and SSDG project, etc. and the issues related to NeGP projects.

The following are details of project wise deliberations and decisions taken:

Common Service Centre (CSC):

- i. Additional Director (IT) informed the Committee that the CSC is mandated as Front End for Citizen Services and it is setup in a ratio of 1 CSC per 6 villages. 399 CSCs had been setup in Manipur. To overcome the connectivity problem in remote areas, Govt. of India had provided VSATs for the locations which are not yet connected. However, it was discontinued on March, 2017 which led to CSCs at the Hill districts to be non-functional.
- ii. Further, it was informed that 2 nos. of District Managers were provided in each district under CSC 2.0 Scheme introduced by GOI. With the introduction of CSC 2.0 Scheme, 677 no. of CSCs have been setup in Manipur. Total 122 nos. of CSCs are declared as Permanent Enrollment Centre (PEC) for Aadhaar in Manipur. Till now 3,44,000 Aadhaar have been enrolled and 1,72,000 Aadhaar have been updated from these PECs.
- iii. Chief Secretary, inquired with all the Deputy Commissioners regarding the requisition of CSCs for Aadhaar enrolment. Deputy Commissioners, Churachandpur and Ukhrul have informed that deploying of CSC teams for Aadhaar enrolment has already been started. Chief Secretary further advised all the DCs to start requisition of the CSC Teams for Aadhaar enrolment without waiting for formal advice from Home Department as Aadhaar enrolment by Home Department are carried out through Manitron and Inmedia. Chief Secretary advised DIT to provide the list of CSC to all the DCs so that DCs can start requisition of the CSC team for Aadhaar enrolment. CSCs have also been assigned the task of enrolment of Jeevan Pramaan in Manipur.
- iv. As for the status of CSC as Banking Correspondence (BC)/Customer Service Points (CSP). There are 63 BCs/CSPs in Manipur. Total no. of 1,83,042 Bank accounts has been opened and 1,76,11,001 transactions performed by BCs/CSCs in previous month.

Action:

- i. DIT, Manipur to provide district wise details of CSC to all the Deputy Commissioners.
- ii. All Deputy Commissioner to expedite requisition of CSC teams for Aadhaar enrolment.

SWAN:

i. Additional Director (IT) informed the Committee that Manipur State had opted for the NIC Model of SWAN and NIC, Manipur through NICSI had implemented the project. However, SWAN project was not

operational due to unavailability of the Facility Management Staff deployed by NIC & NICSI. The project has been taken over by DIT, Manipur in October, 2016. Now, the SWAN has been revived and has been expanded to all Government Offices on last mile Optical Fiber Cables at 9 Dist HQs.

- ii. Deputy Commissioner, Noney expressed that no connectivity has reached Noney District HQ. Principal Secretary (Finance) further added that connectivity in Tamenglong district is also very poor and no connectivity is established in the newly created 7 districts.
- iii. It was informed that the district HQs are connected with BSNL leased line of 2 MBps only. DIT, Manipur is in the process of floating tender for establishing connectivity through wireless trunk line. Once the tender for wireless connectivity is completed, the district HQs will be connected through wireless technology.
- iv. The Chief Secretary advised to establish connectivity upto Noney, Tamenglong and Jiribam Districts HQs on priority basis.
- v. It was observed that the bandwidth for SWAN is very small and requested SIO, NIC to increase the bandwidth to about 500 MBps.

Action:

- DIT, Manipur will establish Connectivity upto Noney, Tamenglong and Jiribam Districts on priority basis.
- ii. SIO NIC, Manipur agreed to provide at least 500 MBps Bandwidth to DIT, Manipur for SWAN Network.

Capacity Building:

Additional Director (IT) highlighted various Capacity Building programmes like training for Policy Makers – Ministers, MLAs, Senior Officers, Middle Level Officers, Government officials – CCC and Citizens – NDLM were taken up in Manipur under Capacity Building Project.

State Portal, SSDG & e-Forms:

- i. It was informed that State Portal, SSDG & e-Forms project was launched on 26th January, 2012. This project provides 40 Services from 7 Departments. Further, Additional Director (IT) added that 21 of these Services have been integrated with e-District.
- ii. The Project is now over and DIT, Manipur is not getting any more funds from GOI and the equipment under this project are also attaining end of life.

e-District:

It was informed that about 35 online services are currently being provided in all 16 Districts. Since the e-District project is likely to be in Exit Management Phase, AD (IT) proposed to constitute a dedicated technical team comprising of 4 outsourced resources and 2 resources from within IT Department.

While deliberating on status of e-District project, Chief Secretary advised to convene meetings with HODs to ensure alignment of individual applications, if any, currently being used by Line Departments with e-District projects.

Action:

- DIT will constitute dedicated technical team comprising of 2 (two) resources from Department and 4(four) resources from an outsourced Agency for supporting Exit Management of e-District Project.
- DIT, Manipur will convene meetings with the Line Departments to sort out all the parallel applications which are taken up by the concerned Department and DIT, Manipur under e-District.

State Data Centre (SDC):

- i. It was informed that the Manipur State Data Centre (MSDC) was established in January, 2013 and M/s RCIL is the Data Centre Operator (DCO). Presently MSDC is hosting 4 applications and 11 websites.
- ii. The contract for the Data Centre Operator (DCO), M/s RCIL is due to expire on 9th January, 2017. Additional Director (IT) further added that there are two options after the contract agreement of Manipur SDC expires:
 - a. Engagement of New Data Centre Operator
 - b. Migration of all the applications and websites currently hosted at the Manipur SDC to a Cloud platform which is more contemporary and cost saving
- iii. The average expenditure of running the data centre is Rs. 2.5 crore annually and funding from GOI will no longer be available. On this, Secretary (IT) added that the Capacity of Manipur SDC is underutilized. Manipur SDC was set up in 2013, during that time cloud technology was available in feasible way. Now cloud technology is available which is more cost effective and reliable. The APEX Committee was also informed of MeitY's suggestion to get the Proof of Concept (POC) done by Amazon India. Amazon India has shown interest to carry out POC without any charges.
- iv. Further, Additional Director (IT) informed that all the Hardware and software items used in the Manipur SDC will be obsolete in next one year and State would require to expend huge fund for replacement for these items. He requested the APEX Committee for approval to migration of all the Applications/websites migrate to cloud perform and extension of Contract Agreement with M/s RCIL for a period of six months as migration to Cloud is a time consuming process
- v. Chief Secretary advised to extend the contract of DCO for another one quarter during which the migration of the applications and data may be attempted.

Action:

- 1. Extension of Operation and management contract with Data Centre Operator, M/s RCIL for a period of 1 (one) quarter till 31-03-2018 on mutually agreeable terms.
- 2. Proof of Concept (POC) through Amazon India as suggested by MeitY, Government of India.
- 3. Migration of the Applications and Websites in the State Data Centre to Cloud through GoI empanelled Agencies by 31-03-2018.

Other DIT Innovations & Initiatives:

Following various innovations and initiatives are taken up by DIT, Manipur.

- MPSC Online
- e-Cabinet
- · Bio-Metric Attendance at Secretariat

- Dashboard Monitoring Aggregator for Chief Minister and Chief Secretary
- REDMINE
 - The Chief Secretary suggested to tie up with Chief Minister Office to make the whole process flow for Miyamgee Nunmit and Chinggee Numit fully digital.
- Free WI-FI
- BHIM Enablement at Imphal Evenings
- e-Office Pilot in DIT and DP
 - The Chief Secretary advised to implement e-Office in Department like GAD, AR and Relief
 Disaster Management. Principal Secretary (Science & Technology) suggested that
 MARSAC and MASTEC may also be included in implementation of e-Office.

The meeting ended with thanks to the 'Chair'

(R.R. Rashmi) Chief Secretary

Government of Manipur

Annexure-I

SI.	Domains name	Website/Applications
1	dipr-manipur.gov.in	Official website of Department of Information & Public
		Relations, Government of Manipur
2	ldhcl.nic.in	Official website of Loktak Downstream Hydroelectric
		Corporation Limited.
3	yasmanipur.gov.in	Official website of Department of Youth Affairs Sport,
		Government of Manipur
4	ditmanipur.gov.in	Official website of DIT, Manipur
5	agrimanipur.gov.in	Official website of Department of Agriculture, Government of
		Manipur
6	rdmanipur.gov.in	Official website of RD and PR Department, Government of
		Manipur.
7	manipurforest.gov.in	Official website of Forest Department, Government of
		Manipur
8	cmmanipur.gov.in	Official website of Chief Minister, Manipur
9	artnculturemanipur.gov.in	Official website of Art and Culture, Government of Manipur
10	mtu.ac.in	Official website of Manipur Technical University
11	ayushmanipur.gov.in	Official website of Directorate of Ayush, Government of
		Manipur.
12	msits.gov.in	Official website of MSITS
13	ecabinetmanipur.gov.in	Web-application of Cabinet and Confidential
14	eservicemanipur.gov.in	Web-application of e-District Paoject.
15	manipurportal.mn.gov.in	Web-application of Manipur Portal
16	mnpcitizenportal.gov.in	Citizen Portal of CCTNS Project